

# NURSE NAVIGATORS

## NURSE PARTNERS FOR YOUR PATIENTS



Our BIMZELX Navigate® Nurse Navigators are registered nurses who serve as a reliable, single point of contact for your BIMZELX patients.\* They are an added source of support to help patients enrolled in BIMZELX Navigate stay on track throughout their treatment. This program is simple to join, and patients may opt out at any time.

BIMZELX patients are highly engaged in our Nurse Navigator support programs:

**99%** of patients surveyed felt the support provided by their Nurse Navigator improved their overall BIMZELX experience<sup>†</sup>

**98%** of patients surveyed felt informed on the process to receive their BIMZELX prescription thanks to support from their Nurse Navigator<sup>‡</sup>

\*Nurse Navigators do not provide medical advice and will refer patients to their healthcare professional for any treatment-related questions.

†Data on file. UCB, Inc.; Top 2 box response, digital survey, Month 4 (n=104).

‡Data on file. UCB, Inc.; Top 2 box response, nurse collected, Welcome Call (n=2,876).



Tell your enrolled patients to **expect a call from their Nurse Navigator within one business day** of enrolling in BIMZELX Navigate. Patients can contact a Nurse Navigator by calling **1-833-931-6877**, Monday-Friday, 8am-8pm ET.



Here are some ways a Nurse Navigator can offer support throughout your patient's treatment:



### ONBOARDING

Guiding patients through the onboarding process to help them navigate potential insurance challenges and ensure a positive experience



### TREATMENT INITIATION

Providing open communication, injection training, goal setting, educational resources, and information about savings support



### ONGOING SUPPORT

Helping patients maintain their treatment regimen with regular goal assessments and well-being check-ins



### TOOLS/RESOURCES

- Welcome Kits
- Journals
- Sharps containers and appropriate disposal
- Instructions for use videos
- Patient brochures
- Summary of Benefits and Coverage forms
- Connections to eligible financial support and more!



### INITIAL SPECIALTY PHARMACY (SP) CALL

Nurse Navigators can coordinate a three-way shipment status call with the patient and their specialty pharmacy to help build confidence and clarify confusing terminology



### BRIDGE-TO-COMMERCIAL TRANSITION

Providing support to patients during their transition from BIMZELX Navigate® Bridge to commercial insurance



**Contact your UCB Field Access Specialist or Field Reimbursement Executive for more information about the BIMZELX Navigate patient support program.**

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